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Date : 30th April 2020

## Customer advisory

It is with reference to notice from Ministry of Home Affairs vide its Order No. 40-3/2020-DM-I(A) dated 14<sup>th</sup> April, 2020 order that the lockdown measures put in place vide its Order dd. 24.03.2020 read amendment, will continue to remain in force upto 03.05.2020. However, the operation of sea ports for cargo movement remained exempted from the lock down to ensure smooth operation of shipping activities. Therefore to maintain the continuity, DG shipping as per DG shipping order dd. 22.04.2020. of maintaining the continuity, the DGS Order No.07 of 2020 dated 29.03.2020 related to non-charging of container detention charges on import and export shipment will continue from 15 April, 2020 to 3<sup>rd</sup> May, 2020 both days inclusive.

As preventive measures towards COVID 19 pandemic in India. Evergreen Shipping Agency India Pvt. Ltd do understand the breadth and depth of such a challenge which is having certain effect over Export & Import Cargo Clearance process. As a special concession to our Valued Customers during these challenging times, our Principals have further extended free time from March 22, 2020 till May 03, 2020 (both days inclusive) for all Evergreen Line import containers lying uncleared as well as Export getting earmarked to load on targeted vessel. We urge our esteemed Customers to kindly cooperate and earnestly request to kindly clear Import cargoes as soon as possible so as to ease out logistics challenges. We are very much grateful for your business and continued support.

As Agent for